



true-Advice

Installation Manual V-9.0.0

9.0.0

1. Installation Manuals

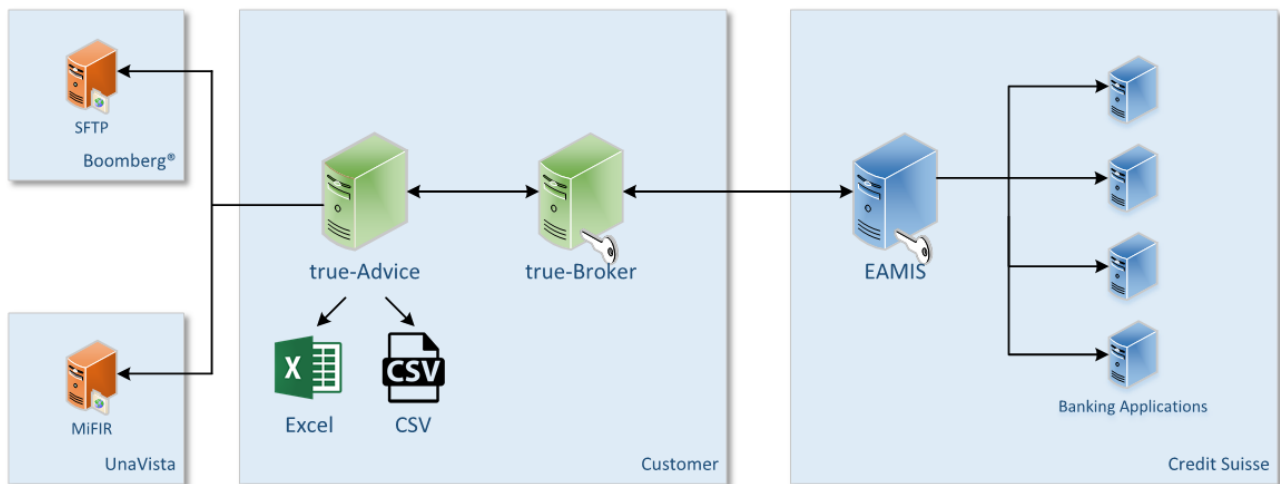
true-Advice installation manuals

- [Installation Manual V-9.0.0](#)

2. Installation Manual V-9.0.0

3. Overview

true-Advice enables UBS customers to automatically convert data from and to SWIFT messages. It relies on true-Broker to establish secure communication with UBS.



true-Advice Web is a web application running on an Apache Tomcat server.

true-Advice Web is multi-client capable. true-Advice Web Administration is used to manage the client instances of true-Advice Web. For each client a specific true-Advice Web application instance is deployed on Apache Tomcat which separates it from the other clients.

The configuration of each true-Advice Web client instance is held in an internal database.

A separate license is needed for each client. The different true-Advice Web modules are deployed based on the purchased license.

3.1. System Requirements

Operating systems

- Microsoft Windows Server 2016 x64
- Microsoft Windows Server 2022 x64
- Microsoft Windows 10 x64
- Microsoft Windows 11 x64

Software

- true-Advice Web
- true-Broker Web

Hardware

- 20 GB free hard disk
- 4 GB RAM

Other

- Administrator rights
- Unbound local port 8650
- Firewall allowing connections to <http://localhost:8650>

4. Installing true-Advice Web

The true-Advice Web installation is based on Windows Installer Packages.

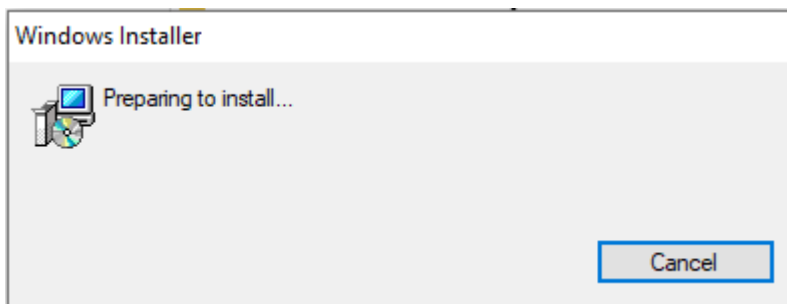
a) Download true-Advice Web from the release section of this site.

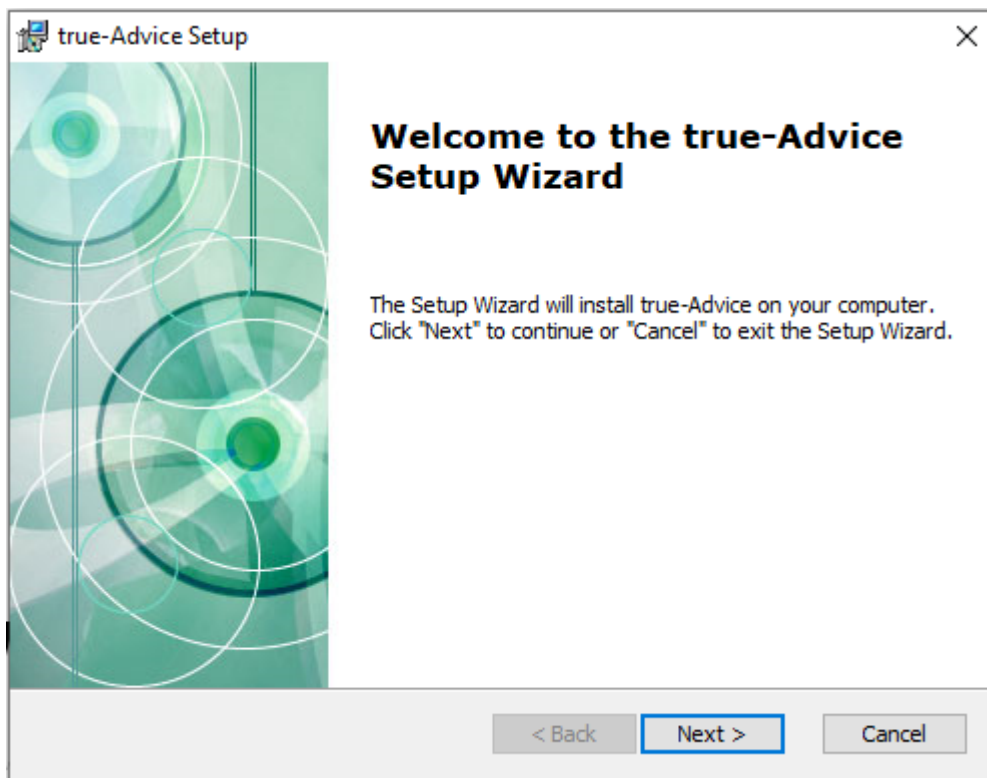
<https://products.sits.services/books/true-advice/chapter/releases>

b) Install true-Advice Web by running the downloaded installer ***TrueAdviceReporting.msi***.

Name	Type	Size
 trueAdviceReporting.msi	Windows Installer Package	169'830 KB

Double-click the ***TrueAdviceReporting.msi*** to start the installation process.

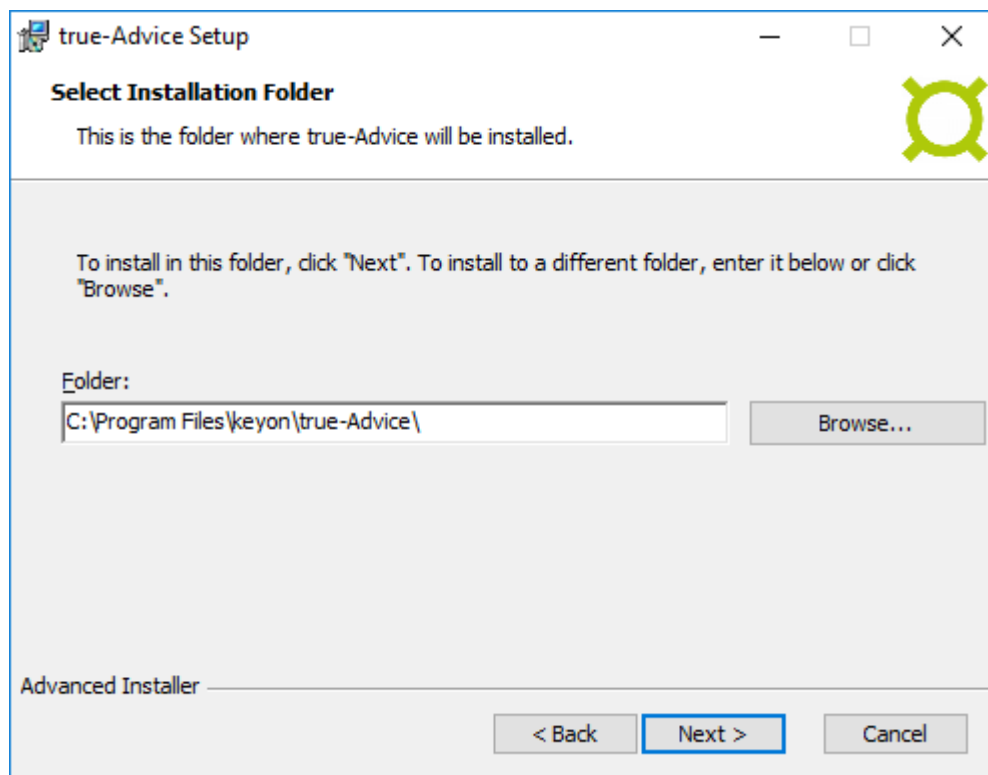




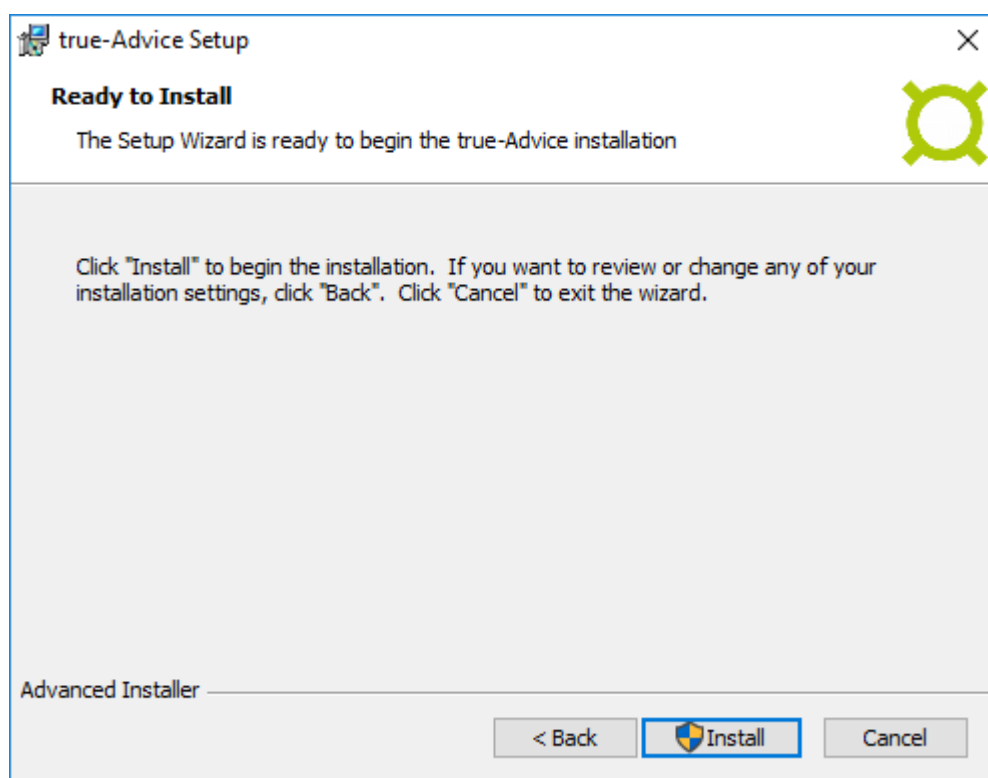
Press **Next** to continue or **Cancel** to abort the installation process.



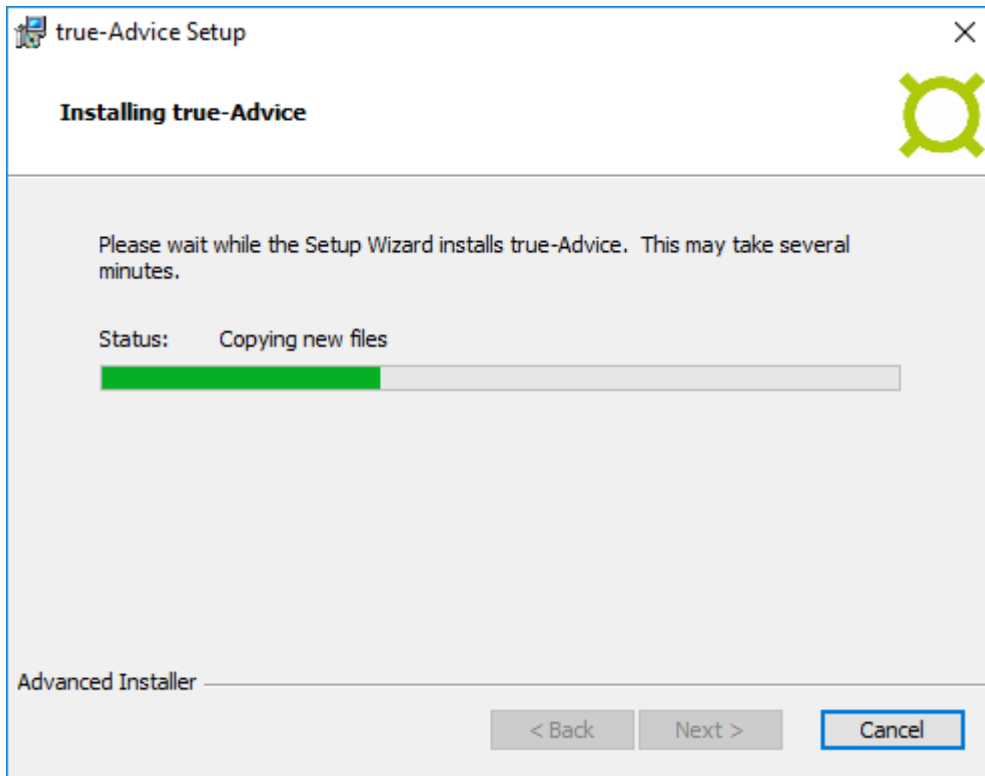
Please accept the End-User License Agreement. Press **Next** to continue.



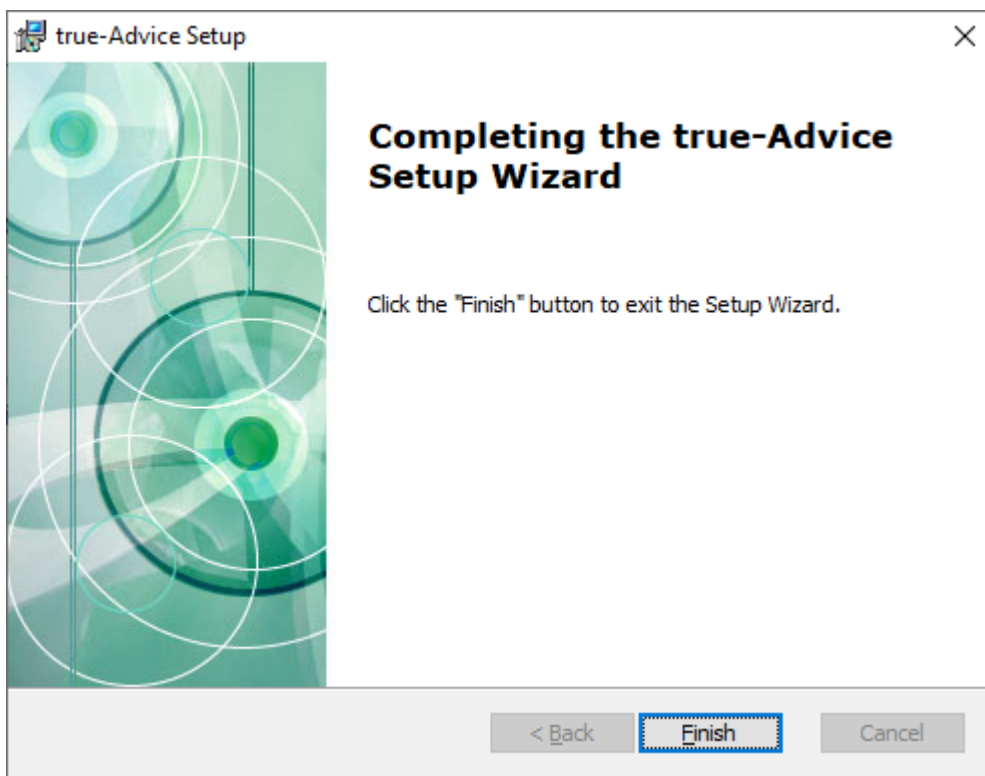
Please select the folder where to install true-Advice Web. Press **Next** to continue.



Click **Install** to start the installation.



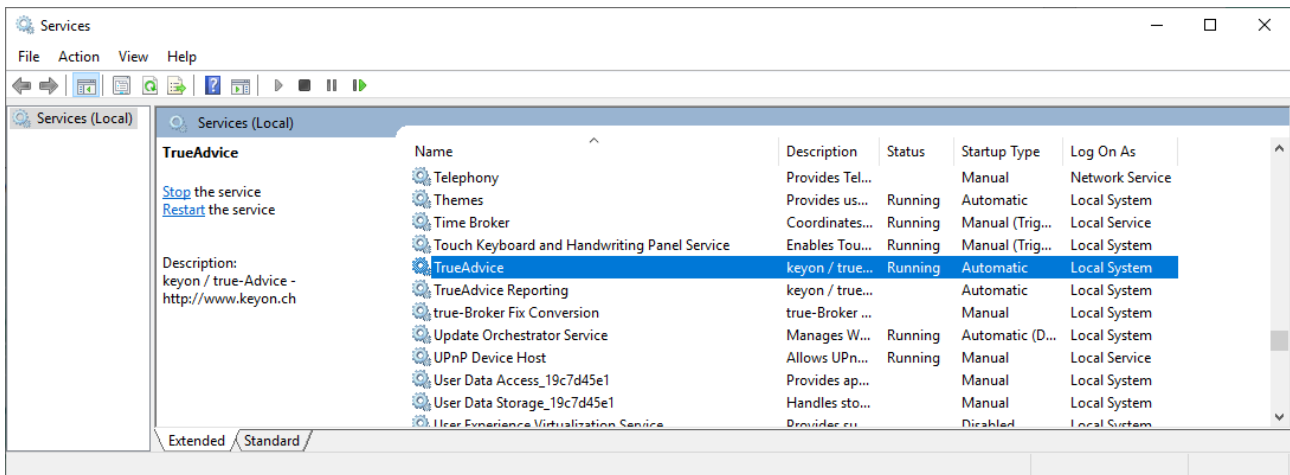
The installation process copies the necessary files to the previously defined installation directory, installs Apache Tomcat as a Windows Service and starts it.



Press **Finish** to end the installation process. True-Advice Web is now installed and ready to be used.

5. true-Advice Web Windows service

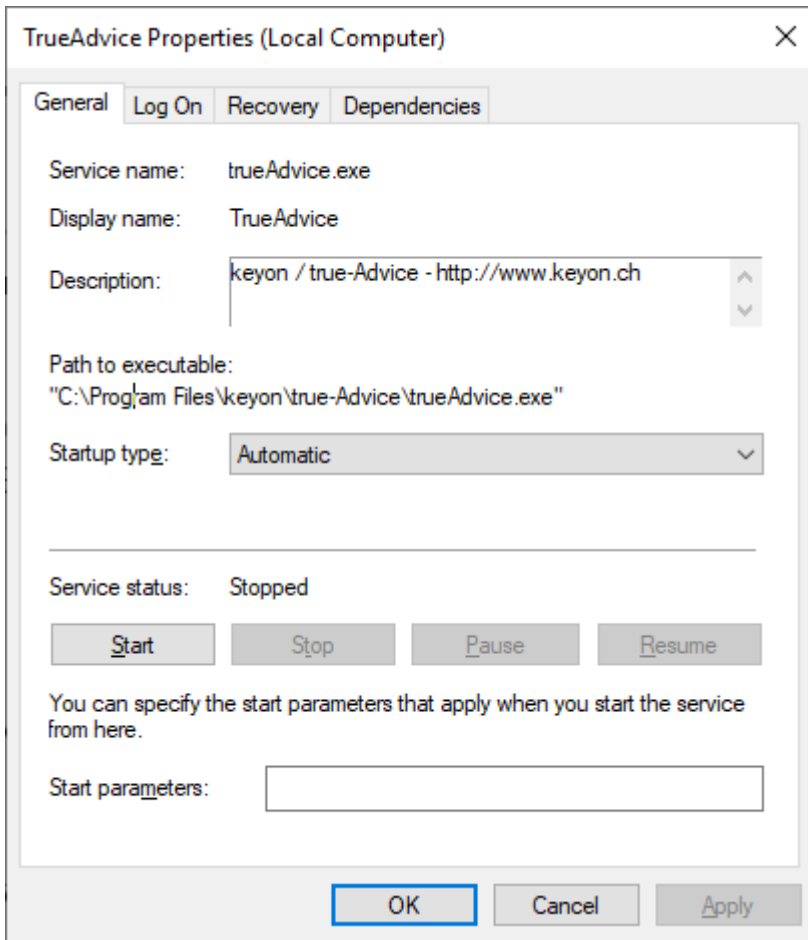
The installation process tries to install true-Advice Web as a Windows service. The Windows service is named TrueAdvice. If true-Advice Web has been installed as a Windows service, you can use the Microsoft Services Console to administrate the service.



To install true-Advice Web as a Windows service Administrator rights are needed.

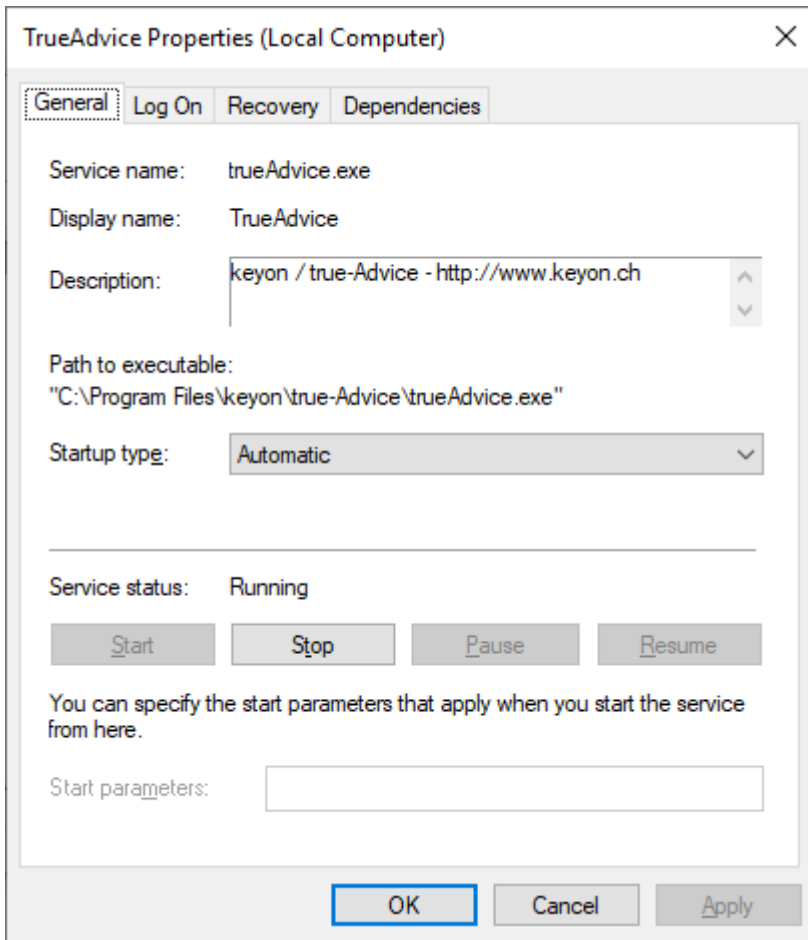
5.1. Starting true-Advice Web Windows service

Start the true-Advice Web Windows service using the **Microsoft Services Console**.



5.2. Stopping true-Advice Web Windows service

Stop the true-Advice Web Windows service using the **Microsoft Services Console**.



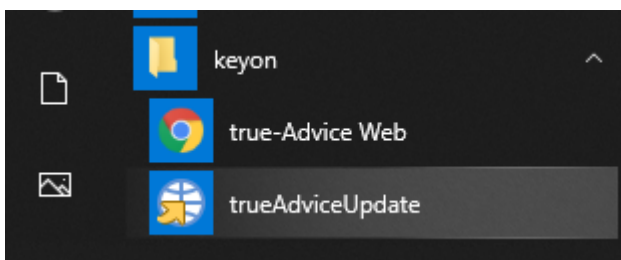
6. true-Advice Web Administration

true-Advice Web Administration is a web application running on an Apache Tomcat server. true-Advice Web is multi-client capable. Use the true-Advice Web Administration application to load or delete true-Advice Web licenses. If you add a new true-Advice Web license a new web application is deployed to the Apache Tomcat server.

The URL to access true-Advice Web Administration is:

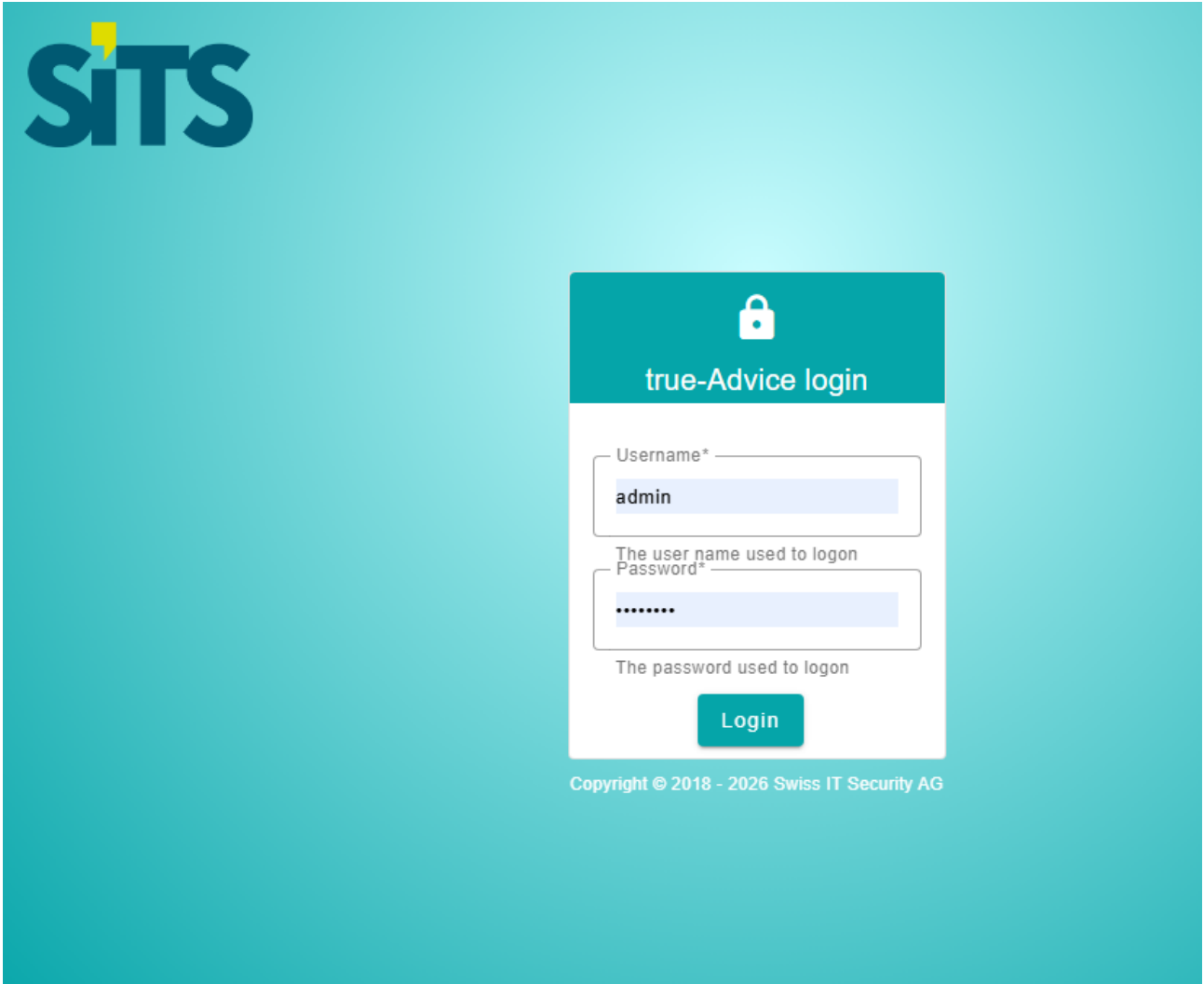
<http://localhost:8650/TrueAdviceWebAdmin/main.do>

Use the link above or select the **true-Advice Web** menu item in the **keyon** → **true-Advice Web** menu to open the URL above in your default browser.



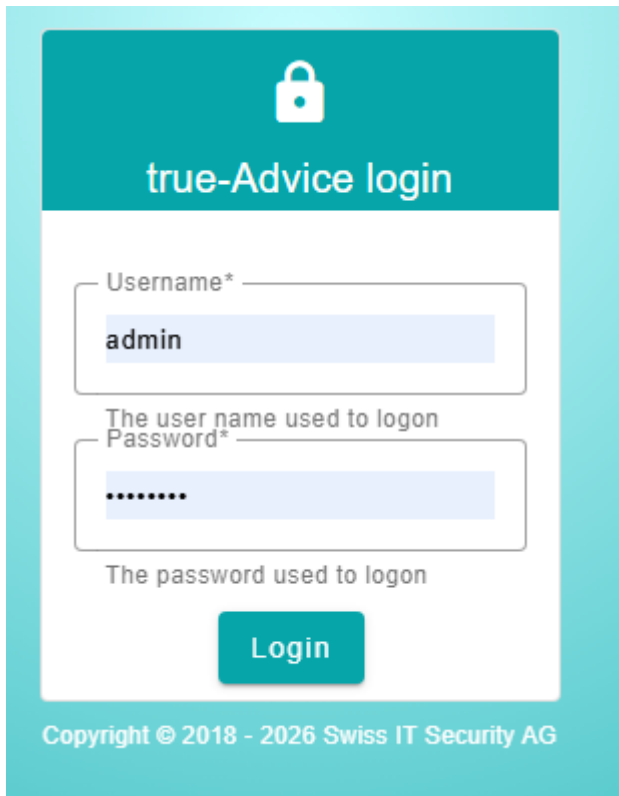
6.1. Login page

To get access to the true-Advice Web Administration web application you have to login with a username and password.



The screenshot shows the login page of the true-Advice web application. The page has a teal background with the SITS logo in the top left corner. In the center, there is a white login form with a teal header. The header contains a lock icon and the text "true-Advice login". The form has two input fields: "Username*" with the value "admin" and "Password*" with masked characters "*****". Below the password field, there is a label "The password used to logon". A teal "Login" button is at the bottom of the form. At the very bottom of the page, there is a copyright notice: "Copyright © 2018 - 2026 Swiss IT Security AG".

The default username is **admin**. The default password is **12345678**.



The image shows a login form for 'true-Advice'. It has a teal header with a lock icon and the text 'true-Advice login'. Below the header, there are two input fields. The first is labeled 'Username*' and contains the text 'admin'. The second is labeled 'Password*' and contains a series of dots. Below the password field, there is a teal button labeled 'Login'. At the bottom of the form, there is a copyright notice: 'Copyright © 2018 - 2026 Swiss IT Security AG'.

Press the **Login** button to log on to the application.

You can change the administrator password using the **User management** link.

6.2. Main page / Load License

The main page is used to load the true-Advice Web licenses. true-Advice Web is multi-client capable. For each license a new true-Advice Web application is deployed on the Apache Tomcat server.

true-Advice
Logout

Customer Administration
User management
User Guide

Customers

☐	Customers	License valid until	Status
Refresh Delete selected			

+ Add Customer

Choose the licence file or drag it here

Browse for file

To add a new license, press the **Browse for file** button or drag it into the area to load the license file you received from SITS.

Customers

	Customers	License valid until	Status
☐	Keyon	Mo Jan 06 17:42:48 MEZ 2031	Deploying

Refresh

Delete selected

Customers successfully refreshed

+ Add Customer

✓

File upload completed

The tool starts to deploy the new license immediately. This might take a few minutes. Click on **Refresh** to update the status.

Customers

	Customers	License valid until	Status
☐	Keyon	Mo Jan 06 17:42:48 MEZ 2031	Deployed

Refresh

Delete selected

Once it's done, the status shows Deployed and the license and its modules can be accessed by clicking on the link of the Customers name. (e.g. **Keyon** in this example)

For further instructions on the configuration of true-Advice, please refer to the user manuals.